



RETURNS and EXCHANGES are as EASY as 1 2 3

We at GEOX want you to be completely satisfied with your purchase. Products may be returned or exchanged in their original unworn condition within 30 days of shipment. Enclosed for your convenience is a UPS Return Label. There is no charge for exchanges. If you are returning a product, a shipping label fee of \$7.50 (plus applicable taxes) will be deducted from your refund.

1 On the Merchandise Return/Exchange Form below indicate whether you would like a refund or an exchange.

- Fill out the following information. If requesting an exchange, be sure to specify the style, colour and size.

2 Place the bottom portion of the Merchandise Return/Exchange Form in the box and package up the shoes.

3 Place the UPS return label on the outside of the package after removing the previous delivery label. Drop it off anywhere that you have access to a UPS Driver.

- Give your package to any UPS Driver who is making a routine pickup or delivery, or drop it off at any Staples or UPS Store. To find another location, visit <http://www.ups.com>
- Be sure to put your name and address on the delivery label.
- Please keep a copy of the tracking number for your records; it begins with 1Z 8W3.
- When returning a product, a shipping label fee of \$7.50 (plus applicable taxes) will be deducted from your refund.

Any Questions? Give us a call – (855) 297-0322

* The cost of shipping an item back to GEOX is always the responsibility of the customer. (Note: exceptions to this policy are made for defective items)

Customer Service • 100 Brickstone Square Suite 502 • Andover MA 01810 • (855) 297-0322

Order ID: _____

BILLING INFORMATION

Name:		
Address 1:		
Address 2:		
City:	Province:	Postal Code:
Daytime Phone:		

SHIPPING INFORMATION

Name:		
Address 1:		
Address 2:		
City:	Province:	Postal Code:
Daytime Phone:		

ITEM BEING RETURNED

SKU/Style #:	Style Name:	
Size:	Colour:	Price:

REASON FOR YOUR RETURN

- If more than 1 item is being returned/exchanged check here and include all required information on the back of this form.
- I would like a REFUND. (Refund will show on your account in 3-5 business days)
- I would like an EXCHANGE. Please send me the following: (Note: You will be refunded for the item you return and then charged for the new item when it ships out to you).

SKU/Style #:	Style Name:	
Size:	Colour:	Price: